



**THIRD ORDER OF BUSINESS**

**Staff Reports**

**A. Landscaping: Benchmark Landscaping/United Land Services (“Benchmark”)**

**i. Monthly Report**

Mr. Lomasney reviewed the landscaping report and discussed with the Board the following: parks delayed to end of February or beginning of March due to frost, rain sensors installed, clocks programmed correctly, started tree trimming in the Estates and on Cat Brier Trail which will take another 15 to 20 days to complete, branches will be chipped to use for the garden, irrigation repairs complete including new breaks on Dark Sky, irrigation at 3330 Cat Brier Trail was checked and runs twice a week, and suggested St. Augustine sod be put in that location to be consistent with other locations.

**ii. Verges**

Discussion ensued regarding the request from HOA related to enforcement of verges turned over to the residents that were in bad condition. The Board intended to re-sod those areas but proposals were tabled because the landscape RFP was issued at the same time. Irrigation in those areas has been checked and is functional. Letters were sent October 2022 to residents on Cat Brier Trail, Schoolhouse Road, Five Oaks Drive, and Indiangrass Road to turn the verges over to the residents. Estimate to install St. Augustine is \$9,840. Nothing needs to be replaced on Oak Glen Trail but needs to be fertilized, as well as Schoolhouse Road. Five Oaks Drive is fine. Cat Brier Trail needs 6,320 square feet of sod, fertilizer can be applied to additional addresses, and work will be done after leaves are done dropping. The District maintains irrigation. Some areas are shaded and nothing may grow. If residents cannot control irrigation, should they be held responsible for maintenance? Does the District want to take back these areas, or consider the proposals? Board members were uncomfortable turning over the areas in poor condition. History of the District owning and maintaining the verges was discussed. Two Board members live on these streets and receive a benefit from this maintenance. Assessments are based on linear feet. Preference was stated for the District maintaining the verges as originally designed by the developer. Savings of maintenance was \$17,000 but will cost more now to correct its current condition. These verges were not included in the RFP and will be an amendment to the contract, with the optional pricing included in the bid. Turnover should have been with the verges in good condition. Support for turning over the verge in good condition with the District controlling irrigation but the residents maintaining the verges. Then assessments will be the same for everyone. Converting the irrigation system to homeowner control would be very costly. Areas that do not need sod should be fertilized by the District and then turned over to the residents for maintenance. If mulch is installed where grass will not grow, it will continually be washed out.

Tree roots and foot traffic on the verge cause damage. Estimate for fertilizer was not provided but sod installation will not exceed \$10,000 and fertilizer will not exceed \$2,000. Fertilizer can weaken or burn turf, but Mr. Lomasney will find out what product will be used. Leaves have coated the verges, which are being blown and hauled out. Tree trimming should alleviate the volume of leaves. Sod installation and fertilizer should not be done until after leaf fall season. Previous proposal from Servello & Sons was \$1,700 on the verge streets on the homeowner side. Proposal for leaf blowing will be provided with a fertilizer proposal, estimated total not to exceed \$14,000 for all three. Questions were asked and answered why to blow leaves on the verges, HOA enforcement, suggestion to minimize foot traffic on the verges, and informational letter sent to the residents regarding the District making these repairs and then the residents being responsible.

Ms. Kassel made a MOTION to approve Benchmark/United Land Service installing sod, applying fertilizer, and blowing leaves on verges previously turned over to residents, locations as discussed and provided in the proposal, in an amount not to exceed \$14,000.  
Ms. Phillips seconded the motion.

Upon VOICE VOTE, with all in favor, unanimous approval was given to Benchmark/United Land Service installing sod, applying fertilizer, and blowing leaves on verges previously turned over to residents, locations as discussed and provided in the proposal, in an amount not to exceed \$14,000.

Discussion ensued regarding paying this cost from other landscaping line item or perhaps reserves.

**iii. Proposal #72487 for Tree Removals**

Mr. Lomasney reviewed proposal #72487 for removing three trees and their locations, stump grinding two and flush cutting the third.

Mr. LeMenager made a MOTION to approve proposal #72487 from Benchmark/United Land Service to remove two trees and grind the stumps, and remove and flush cut a third tree, in the amount of \$1,320.  
Ms. Phillips seconded the motion.

Upon VOICE VOTE, with all in favor, unanimous approval was given to proposal #72487 from Benchmark/United Land Service to remove two trees and grind the stumps, and remove and flush cut a third tree, in the amount of \$1,320.

**iv. Miscellaneous**

Discussion ensued regarding a tree branch that needs trimming near a bus stop on Schoolhouse Road, which will be performed on Saturday when the school is closed. The trees across the street will also be trimmed. This trimming is included in the scope of services.

Further discussion ensued regarding deer not bothering the geraniums, possible substitution of something permanent instead of annuals, and Ms. Kassel's preference for color and annuals in limited areas. Discussion ensued regarding setting a policy versus management of the contract. Precedent has been set through the contract and scope of services. The Board expressed overall preference for annuals but suggested perhaps selecting a different species. Ms. Kassel is willing to serve as liaison with the landscaping company. Comments were made comparing the beautiful entrance to Harmony West CDD.

**B. Field Manager: Inframark**

**i. Monthly Report**

Mr. Baez reviewed the landscaping report and discussed the following items: pressure washing status and schedule, basketball court net, Buck Lake Park lights, hand dryer repair, sidewalk grinding status, and training new personnel on pressure washing.

Further discussion ensued regarding the splash pad still not working. The motor overheated and shut down, which needs to be replaced. Other parts need to be replaced due to a leak, including an O-ring and the pressure gauge. The computer needs to be checked after repairs are made. Discussion ensued regarding costs for an interactive fountain ranging from \$100,000 to \$200,000. Professional Fountain Services was the previous vendor who replaced some items and then the vault flooded, and they did not provide straight answers for the problems. A new vendor was contacted which has done work for Disney. A proposal was presented, good for 15 more days. Due to the temperatures, consideration can probably wait another month. Board members do not want to be rushed into making a decision without further research. Staff's recommendation is to approve the proposal to get it fixed. The proposal includes replacement of items that have not recently been repaired. Several companies have been hired over the years, and the Board requested references for this company. All contractors have to be licensed and insured, and provide a certificate of insurance. Repairs at the Ashley Park pool also needs to be done sooner rather than later. The proposal for the splash pad is in the amount of \$945 and for Ashley Park pool in the amount of \$559.90, which are within the Chairman's spending authority limit. The vendor will check the computer once repairs are made. Discussion ensued regarding cause for the motor to overheat and preventing it from overheating again, which was probably by being submerged in water. Spies Pool has been used previously, but the District has had issues with their service.

**ii. Boulders at Alley Ribbon Curbs**

Discussion ensued regarding previous approval for boulders, and the cost of \$8,000 was higher than anticipated originally.

**iii. Drainage System**

Discussion ensued regarding cleaning of the drains in the Estates, which solved the flooding issue. Residents have complained about other ponds in the Estates, which are in the process of being treated and will take more than one treatment.

**iv. Entrance Tower**

Discussion ensued regarding plans to continue refurbishing the tower, which has been pressure washed and cleaned, and certain signs removed at the Board's request. Staff can remove all the signs, and this item will be discussed further under Business Items.

**v. Golf Course Maintenance Facility**

Discussion ensued regarding the offer provided by the golf course and emailed to the Board for first right of refusal to buy the golf maintenance facility since the golf course is moving their facility. It is a large building with many options. A price was not provided. This building would resolve the issue of the current location being discussed and planned, as well as the garden shed option, and parking for large vehicles. Meetings could be held in this facility, and other space could be rented, such as to the landscaping company for a rental fee. The purchase will further block a sale to another commercial entity. Funds could be borrowed if needed. The golf course wants to know if the District is interested. The District would perform due diligence if the Board is interested. A fair market analysis would need to be performed.

The Board gave consensus to reply to the golf course the District is interested in pursuing discussions of acquiring the golf course maintenance facility.

**C. District Engineer: Pegasus**

**i. Blazing Star Lane Alley Turning Radii**

Mr. Hamstra reviewed the repairs at Blazing Star Lane alley, and discussed the area with neighbors who tried to fix the issue themselves and then the trash company stopped picking up their garbage. Efforts for the boulders and the alleys have to be coordinated with Waste Management or they will continue to cause damage. Repairs include mill and resurface with various turning radii, at an estimated cost of \$48,000 to completely redo the intersection which does not include acquiring the easements.

A Resident commented on behalf of the area neighbors that they are all in favor of the plan.

Discussion ensued regarding continued disregard from Waste Management in causing damage, and a smaller radius of 20 or 25 feet will reduce the cost. The Board asked about any recourse against Waste Management if they continue to cause damage. Mr. Eckert discussed some remedies

available, including a letter to Waste Management perhaps requesting a smaller truck that can stay on the pavement, and if not, the District has the option of mitigating the damage with litigation. The District can request Osceola County (“County”) lean on Waste Management. Options include sending a letter to Waste Management while the engineer obtains proposals for 20 and 25 feet, which is below the bidding threshold pursuant to the District’s rules of procedure.

**ii. Maintenance Facility**

Mr. Hamstra reviewed the Board’s previous request to (1) extend the sidewalk to the opening of the building, (2) concrete pads, and (3) a fence around the lean-to, increasing the cost from \$142,000 to \$150,000.

**iii. Boulders**

Mr. Hamstra expressed concern about putting boulders at the ribbon curbs that might cause Waste Management to stop picking up trash on those alleys, and suggested this item also be addressed in the letter.

Discussion ensued regarding asking Waste Management for their suggestions or to pay for the damages. Using smaller trucks will require more trips.

Further discussion ensued regarding the attorney drafting the letter for the Chairman to sign.

**iv. Estates**

Mr. Hamstra reviewed the flooding problem two years ago, and 13 drainage inlets behind homes that flooded yards which are located in drainage easements. Field staff is now maintaining them and doing a great job. Standards will be maintained at an enhanced level going into the rainy season.

**v. Five Oaks Drive and Cat Brier Trail Pond Outlets**

Mr. Hamstra reviewed the direction to obtain a proposal to expose the pipe, remove the dirt, and protect the ends. The quote a year ago for closed-caption television (“CCTV”) for Five Oaks Drive was \$10,500 with no guarantee due to unknown conditions. Element Environmental provided a proposal for Cat Brier Trail and Five Oaks Drive to pump down both ponds, remove sediment and vegetation, regrade it, install riprap and sod, compact it, and let the pond back up in the amount of \$10,780 for each location.

Discussion ensued regarding possibility of silt and debris in the pipes. CCTV work will not be done yet. One pipe is 100% blocked at the end of the outlet with silt and debris. Staff will monitor over the summer once cleaned out in the hopes that CCTV work will not need to be done. One pond is on the golf course and the other one is hidden; both will fill up quickly with groundwater. Staff will communicate with the golf course. Work is anticipated to be done in February or March. Maintenance will be easier going forward.

Ms. Kassel made a MOTION to approve proposal #1056 from Element Environmental for work in the pond outlets on Five Oaks Drive and Cat Brier Trail, in the amount of \$25,010.  
Ms. Phillips seconded the motion.

Upon VOICE VOTE, with all in favor, unanimous approval was given to proposal #1056 from Element Environmental for work in the pond outlets on Five Oaks Drive and Cat Brier Trail, in the amount of \$25,010.

Discussion ensued regarding funding to come from reserves.

**vi. Billy's Trail**

Mr. Hamstra reviewed the areas on Billy's Trail where Inframark will discuss with home builder or developer to remove silt fences and stakes. Inframark will do concrete driveway and sidewalk improvements off Five Oaks Drive. The contractor will relocate the pedestrian bridge over the wetland and conservation area. The netting is not on District property but previous conversation at a Board meeting was for staff to reach out to Toho Water Authority ("Toho") to remove the netting that is a tripping hazard, now that work is complete. Ms. Montagna will reach out to Toho.

**vii. Golf Course Driving Range**

Mr. Hamstra reviewed communication with the golf course, and they agreed there is landscape debris. Staff can indicate property lines, or it might need to be staked by a surveyor for the golf course to know where they can stockpile material on their property.

**viii. Buck Lake Control Structures**

Mr. Hamstra reviewed the three control structures identified. One is complete and one is underway. The last one on Dark Sky Drive needs a survey proposal, but three of the four are working perfectly now. Staff still needs to reach out to South Florida Water Management District to give permission for grading on Dark Sky Drive.

**ix. Annual Pond Inspection**

Mr. Hamstra indicated the inspection will be coming up in the spring.

**x. Golf Course Ponds**

Mr. Hamstra indicated staff is confirming the operation and maintenance entity for the golf course ponds, and is looking at plats and permits to determine the appropriate entity.

**D. District Counsel: Kutak Rock**

**i. Resolution 2024-06, Spending Authorization and Procurement Policy**

Mr. LeMenager read Resolution 2024-06 into the record by title.

Mr. Eckert reviewed the policy and procedures and indicated changes were made as discussed at the last meeting.

Ms. Kassel made a MOTION to approve Resolution 2024-06, spending authorization and procurement policy.  
Ms. Phillips seconded the motion.

Upon VOICE VOTE, with all in favor, unanimous approval was given to Resolution 2024-06, spending authorization and procurement policy.

**ii. Direction to Prepare License Agreement with Hartizen Homes for Use of the Easement**

Mr. Eckert reviewed a request from a developer to put a four-foot by eight-foot sign on District property. Counsel recommends preparing a license agreement, which will specify where the sign will be located and other details regarding the sign, including its removal. Options include denying the request, approving the request for the sign to be put anywhere, and approving the request subject to a license agreement with the builder.

Discussion ensued regarding other signs installed over the years that may or may not have been with permission. This is a standard license agreement. The District can request a deposit in the event the sign is not removed, which will not be necessary having a license agreement.

The Board gave consensus to direct counsel to prepare a license agreement with Hartizen Homes for use of the District's easement for a sign.

**iii. Resignations of City and County Officials**

Mr. Eckert reviewed recent resignations by city councilmembers and county commissioners due to the financial disclosure law that was effective January 1, 2024. The new form requires disclosure of net worth and also information people thought was confidential between themselves as the employee and the employer. The new form does not apply to special districts. Supervisors will still fill out the Form 1 financial disclosure, which only asks for sources of income.

**iv. Ethics Training**

This information was provided to Board members via email.

**v. Miscellaneous**

Mr. LeMenager indicated he had not received a Form 1 to file, which staff will forward.

Ms. Kassel requested an update on the payment for VC-1, which should have been released but Ms. Montagna will confirm the payment with an email.

**E. District Manager: Inframark**

Ms. Montagna provided updates on the following items:



**i. Traffic Study**

Ms. Montagna reached out to the County and was told to contact the County Commissioner, which will be done, and also to reach out to Harmony West CDD, but they have not done anything. They had a speed trailer after a request to the sheriff's department, but no study was done. Ms. Montagna will meet with the County Commissioner and find out about getting a speed trailer. Due to multiple HOAs in the community, the County indicated the District has to submit the application.

**ii. Rules**

The rules were last amended in 2019. Ms. Montagna highlighted some sections, and some legal language needs to be updated. The main section where the Board requested changes was the event policy, to allow events to happen as approved by the manager with attendance of 50 or more. That requirement is not in the rules. The manager can approve any event, regardless of attendance levels, as long as all paperwork is provided. No events should come before the Board unless it is questionable or outside the District's purview. Mr. Lynn Hayes put together a snapshot of the policy that the District was following informally and posted it on the website, but it is not in line with the current rules. The forms on the website are fine and match the rules.

Discussion ensued regarding history of event applications coming before the Board. Anything outside the norm, such as a band festival, will be brought to the Board. Events are a privilege, not a right. Any events that the manager wants to deny will be brought to the Board or consulted with the Chairman. The former Chair, Ms. Teresa Kramer, felt event organizers needed to let the County know when streets were being shut down, which is not within the District's purview.

The Board gave consensus to remove the event process from the website.

**iii. Public Records Requests**

Ms. Montagna reviewed a public records request from Mr. George Schiro sent to the manager. Ms. Kramer as former Chair was apparently not answering his emails, and the request was for all emails he ever sent to the Chair. They were pulled from Microsoft and sent to him, but some were not there. He suggested emails were being deleted, which was not the case. He posted his comments on social media and sent them to the Board members on January 6. He requested confirmation if all Board members received his email and also Board member phone numbers. Ms. Montagna noted that sending an email to a Supervisor does not obligate the Supervisor to respond. Mr. Schiro requested notification be turned on for read receipt of emails, which staff cannot do, only recommend. The suggestion was made to include language in the email asking confirmation of receipt, which Supervisors are not obligated to respond.

Discussion ensued regarding the history of these types of requests from Mr. Schiro. A resident commented he is autistic or is neuro-diverse with no social skills. Staff cannot turn on read receipts but is responsive to his emails. Ms. Kassel did not receive any emails but did see the link he posted on Next Door that did not have any request to individual Supervisors for information. Ms. Phillips received an email in her junk folder, as did Ms. Kassel. Mr. Leet also received the email that included the link from his original email when Ms. Kramer was Chair. Because some emails go to a junk folder, Mr. Schiro thought someone was blocking him, which is not the case. Microsoft said it is nothing on the Supervisor email accounts but is coming from the sender that automatically sends his emails to the junk folder, probably because of the unusual email address. Emails are in the cloud, but Mr. Leet still does not have his archived emails prior to March 2023. Ms. Montagna will provide that archive on a flash drive.

#### **FOURTH ORDER OF BUSINESS                      Business Items**

##### **A. Garden Shed Option**

Discussion ensued regarding tabling this item until a decision is made on purchase of the golf maintenance facility. The estimated cost of the garden shed was \$10,000. The current location makes it hard for residents to put their tools back in the shed. Instead of a 12-foot by 20-foot shed, Ms. Marilyn Ash-Mower recommended to replace it with a 12-foot by 12-foot shed. Quotes were provided in the agenda package. With the District having a separate maintenance facility, the garden club would request a smaller building, 12 feet by 12 feet, on a cement slab, at an estimated cost of \$4,500 from Cooks. It does not need a wooden floor. A metal building would be fine. Ms. Kassel has one at the ranch if anyone wants to look at it, and she will contact vendors for new proposals for a 10-foot by 12-foot shed or 12-foot by 12-foot shed. The cost of a 12-foot by 24-foot metal structure is \$6,045, with a big garage door. Metal buildings are generally larger.

##### **B. Maintenance Facility**

This item was discussed under the engineer's report.

##### **C. Discussion of Pond Maintenance**

This discussion related to golf course ponds was discussed under the engineer's report.

##### **D. Discussion of Policy for Businesses Advertising on the Entrance Tower**

Discussion ensued regarding whether or not to allow business advertising on the entrance tower. Ms. Phillips pointed out Harmony is a residential neighborhood, not a business-oriented neighborhood. Advertisements were placed by the developer at one time. The suggestion was made to simply paint the tower white. Temporary signs in the easement for a new business grand opening might be considered, which is different than permanent signs on the tower. Other communities have monument signs at the entrance listing businesses, examples of Eagle Creek, Viera, and

Tradition. Ms. Kassel suggested seeing what other communities do that is tasteful that could be entertained. The tower is located within the commercial part of Harmony. Other communities permit business to have a sign on an entrance which is revenue for that developer. Ms. Kassel indicated the District is not in the business of leasing out advertising space.

Consensus of Board members was split 2-2, so no decision was made.

## **FIFTH ORDER OF BUSINESS**

### **Consent Agenda**

#### **A. Minutes for the December 21, 2023, Regular Meeting**

The minutes are included in the agenda package and available for public review on the District's website or in the District Office during normal business hours.

Ms. Kassel discussed the minutes being summary instead of verbatim. The content is still included but some details are missing, which can be obtained by listening to the recording. Ms. Kassel prefers almost-verbatim minutes rather than listening to a three-hour recording.

Discussion ensued regarding management directing summary minutes be provided. They are detailed. People talk over one another, making it hard to discern what individuals are saying and who is speaking. Historically, minutes for all clients were verbatim. Most management companies, including Inframark, have gotten away from that for a variety of reasons, including verbatim minutes can get the District into trouble, which legal counsel has mentioned. Staff does not recommend verbatim minutes, but they have been provided over the years. Preparation takes 20 to 30 hours, and reviewing them also takes considerable time. Staff has looked into using a court reporter, which costs about \$1,200 per meeting, but staff still has to put them into the correct format. Inframark does not provide verbatim minutes for any other district. Other options will need to be used if the Board still wants verbatim minutes. Mr. LeMenager and Ms. Phillips prefer summary minutes. Many questions and comments are extraneous and not pertinent to the order of business. Names of Supervisors can be included more in the summary. The video is posted on YouTube, which comes with a text file that can be downloaded after the meeting. Tools might be available to recognize speakers for verbatim minutes, but other tools are available. Mr. Leet does not want to pay to have verbatim minutes, either to Inframark or for other service providers. The lengthy 100+ pages of minutes discourage the public from reading the minutes, whereas a summary makes it easier to see the decisions that were made. Ms. Kassel can accept the format of the minutes; it is not her preference but it is acceptable. Ms. Montagna wants to avoid charging the District money to prepare verbatim minutes. Ms. Kassel finds a value personally in verbatim minutes, but Mr. LeMenager clarified the value needs to be to the District. Mr. Leet indicated Zoom also offers verbatim text that is searchable, and having that in conjunction with the recording

might be a better approach. If the verbatim text from Zoom or YouTube is sent to the manager, it becomes a public record, filed in the District's records. Staff has tried to prepare minutes from these text transcripts, which do not identify who is speaking and is just a blob of text, so it still takes 20 to 30 hours to prepare for verbatim. Board members can review the text download with the recording, separate from the summary minutes provided.

**B. Financial Statements** (*December 2023*)

The financial statements are included in the agenda package and available for public review on the District's website or in the District Office during normal business hours.

**C. Check Register #284** (*December 2023*)

The check register is included in the agenda package and available for public review on the District's website or in the District Office during normal business hours.

Ms. Kassel made a MOTION to approve the consent agenda, as presented.  
Mr. Leet seconded the motion.

Mr. LeMenager pointed out an error in the check register. The last item has two items for the engineer, but the arithmetic is incorrect for the total.

Ms. Kassel AMENDED the motion to approve the consent agenda, with the check register being corrected as discussed.  
Mr. Leet seconded the amendment.

Mr. LeMenager asked about the payment to Harmony West CDD, which is for the District's cost-share agreement for Buck Lake treatment. The former Chair used to sit on the Buck Lake committee held by Harmony West CDD, and included the manager, counsel, and the Chair, either by phone or in person. The committee discusses treatment of Buck Lake and things of that nature. Minutes are produced and provided to the Board. Mr. LeMenager offered to attend those meetings.

Upon VOICE VOTE, with all in favor, unanimous approval was given to the consent agenda, with the check register being corrected as discussed.

**SIXTH ORDER OF BUSINESS**

**Supervisor Requests**

Ms. Kassel commented on a proposal for stones at the garden for the road. The \$29 cost is per ton, and each truck can carry 20 tons of stones, at a cost of \$1,160 for each truck having one load. The cost includes delivery and dumping the stones. Staff can spread it. Discussion ensued

regarding compacting the stones so the same thing does not happen and cars do not get stuck in the rock. Mr. Satterwhite confirmed staff has the ability to compact it.

The total cost is within the Chairman's spending authority, and staff will move forward with getting the stones.

Ms. Phillips asked how many miles of sidewalks going back to perhaps 2015 compared to how many miles now, and how many more ponds now than back then. The engineer confirmed the number of ponds is the same. Irrigation was installed when new sidewalks were installed. The engineer has a list of linear feet of sidewalks but not the irrigation system. Expenses should increase because of increased responsibilities. The District currently has five staff members, compared to one before. All facilities are getting increased usage. During the budget cycle, in looking at all these things, the recommendation will be to increase staff. Ms. Phillips requested a price estimate for new doors at the restrooms that were just painted, which took six to eight hours per door to sand and paint. Sometimes it is more cost effective to purchase a new item than to continue to repair the old items.

Ms. Kassel commented on the tower and suggested all signs be removed or painted over, and the tower repainted so it looks more presentable. Mr. LeMenager reiterated his comment from the last meeting that the tower should be torn down, to which Ms. Phillips would not object. Staff will investigate the best way to make the tower look more presentable, either removing the signs or painting them over.

Mr. Hamstra asked if he should submit the completed plans for the maintenance facility to the County while the Board considers the golf maintenance facility. The application fee is minimal, a couple hundred dollars, but the process is long. The golf course is not vacating the facility until theirs is built, which will give the District time to decide. The District might be able to negotiate having access to the golf facility in the meantime.

The Board gave consensus for the plans to be submitted.

#### **SEVENTH ORDER OF BUSINESS**

#### **Adjournment**

On MOTION by Mr. Leet, seconded by Ms. Phillips, with all in favor, the meeting adjourned at 8:26 p.m.

  
Secretary/Assistant Secretary

  
Chairman/Vice Chairman